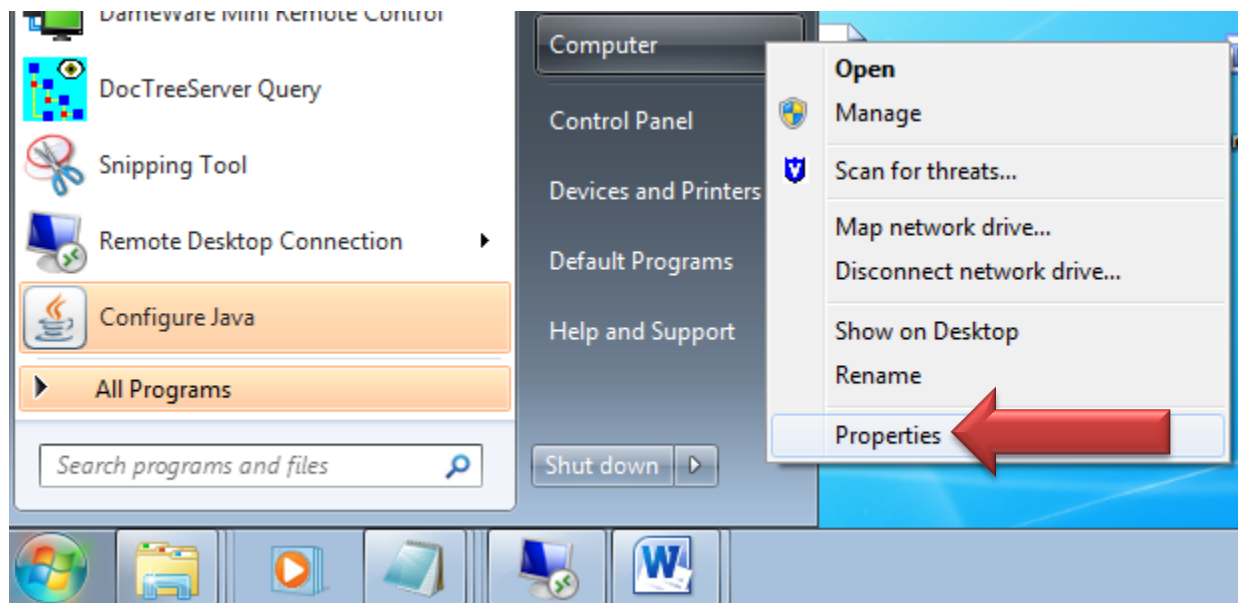# Web SMIS – Java Fix

Uninstall any older versions of the Java program from your computer. If you need directions on how to remove previous versions please refer to the following website:

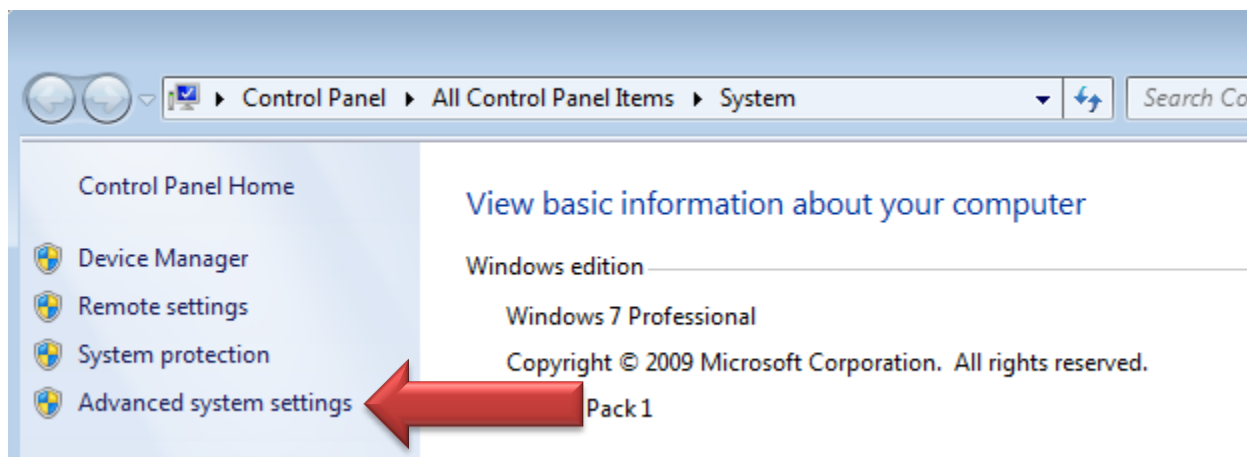http://www.java.com/en/download/faq/remove_olderversions.xml

Navigate to the Java update website to download and install the latest copy of Java:

http://www.java.com/en/download/index.jsp

Right Click on "**Computer**" if your computer is running Windows 7 or "**My Computer**" if running Windows XP. Select "Properties" from the menu.
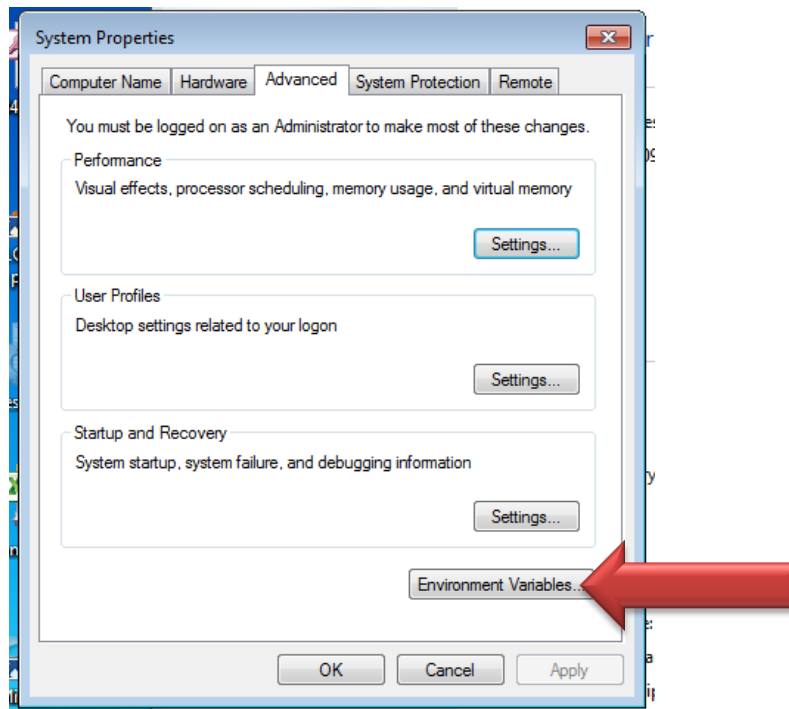

If your computer is running Windows XP, click on the "**Advanced**" Tab. On computers running Windows 7, click on "**Advanced system settings**."
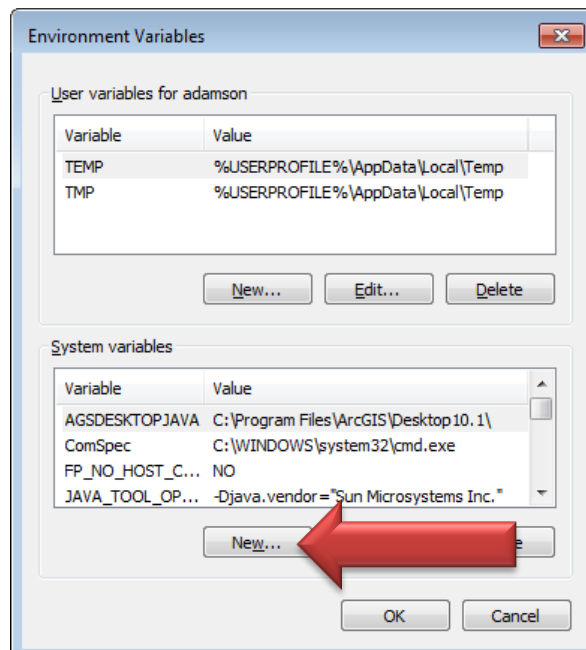
Web SMIS – Java Fix

The System Properties window will display. Select the Environmental Variables button at bottom under the "**Advanced**" tab.
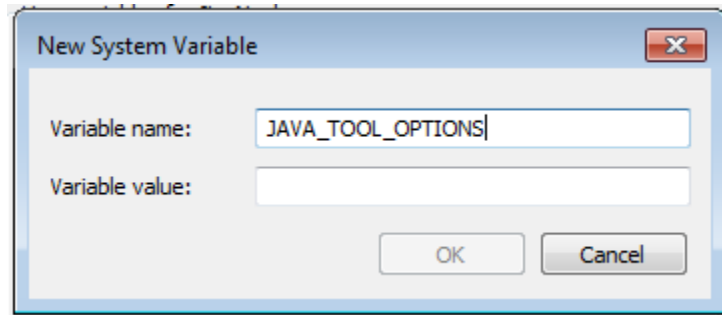

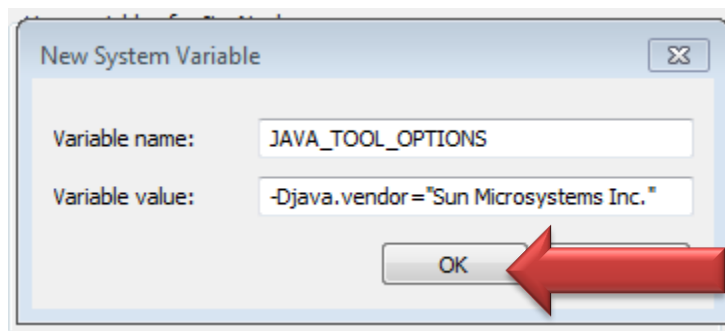Select "**New**" System Variable in lower half of screen

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In the Variable name field type **JAVA_TOOL_OPTIONS**

In the Variable value field type **-Djava.vendor="Sun Microsystems Inc."**

Important: Make sure you enter the dash at the beginning of the value string.

Click "**OK**" to exit the variable and the system property windows. You will need to close all browser windows before trying to access SMIS.

A security warning may display. Click in the checkbox and then click Run.

Updated: October 7, 2013